

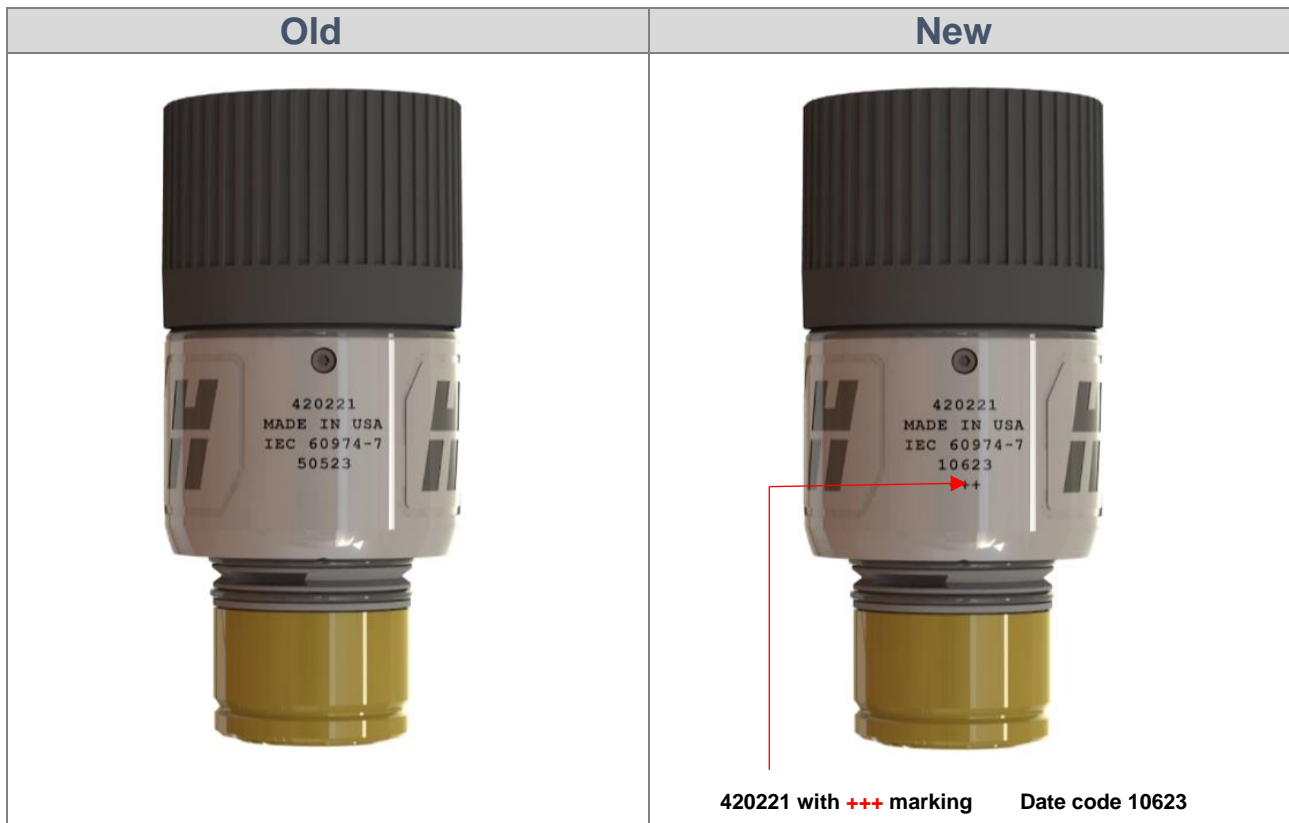
Subject: XPR Torch Heads Change

Effective February 3, 2023, a change to our XPR[®] torches was implemented to improve reliability of the electrical connection between the electrode and the cathode inside the torch head.

The change addresses torch life issues produced by a loose electrode condition and involved an internal modification in the torch (not visible to the operator) and the new electrode design that we announced and implemented in December 2022.

Important notes:

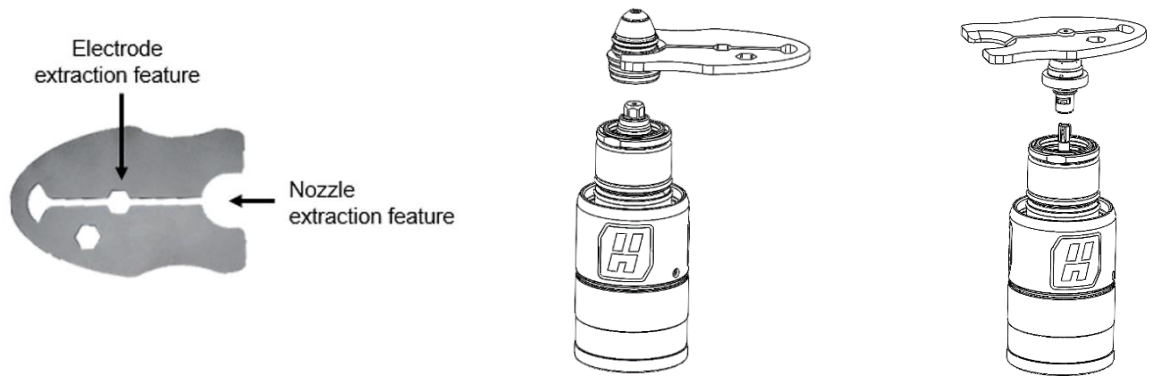
- New XPR torch heads include a differentiated mark “+++ “, making it easier to identify the updated design in the field. See below:



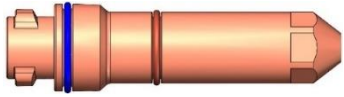
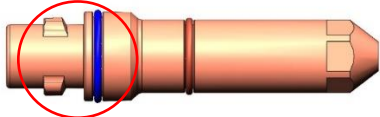
Notes (cont.)

- There is no need to inspect/clear inventory, change plasma cutting process/part programs or proactively change out XPR torches or electrodes as the design is completely backwards compatible and the failure mode is somewhat site specific. Not all sites experienced torch life issues caused by the loose electrode.

- To support our customers, Hypertherm Associates has increased the warranty period on the torches reported under RMA (Return(ed) Material Authorization) that fail due to a loose electrode condition. The new torches with the **+++** mark carry normal warranty terms versus those that we would continue to replace under extended warranty. Consult your local Hypertherm Technical Support teams for more details.
- We are also introducing a new consumable tool with part number **10080574**. This tool is included with every XPR torch head and incorporates a new feature that enables the operator to extract the electrode more easily.



Reminder: The XPR electrode change was implemented in December 2022

Old	New
 <p>420240 (example)</p>	 <p>420240 (example) - Date code 15122</p>

Contact your Hypertherm sales manager if you have any questions or concerns.